



Important Update: Transition to Adults-Only Experience at Iberostar Waves Rose Hall Beach

Dear Valued Partners,

At Iberostar Beachfront Resorts, our commitment to excellence and the complete satisfaction of our guests remains our top priority. To further enhance the guest experience and meet the evolving preferences of our travelers, we are pleased to announce that **starting November 1, 2026, Iberostar Waves Rose Hall Beach** will officially transition to an **"Adults Only"** property.

To ensure a smooth transition for your operations and our mutual clients, please take note of the following operational guidelines:

- **Adults-Only Definition:** Starting November 1, 2026 the resort will exclusively welcome guests aged **18 years and older**.
- **Booking Policy:** Starting June 18, 2026, our systems will only accept new reservations for stays on or after November 1, 2026, if all guests are aged 18 or older. Families traveling with children are welcome to book and stay through October 31, 2026.
- There will be **no interruption of service** during this transition. The resort will remain fully operational, maintaining our high standards of service and hospitality.

We understand that some families may have already planned their stays. For confirmed bookings including families with guests aged 17 years or younger (on or before June 17, 2026), for stays departing on or after November 1, 2026, we are pleased to offer:

- **A complimentary upgrade to Iberostar Selection Rose Hall Suites.** Located within the same Iberostar complex, this premium family-oriented all-inclusive hotel provides additional services and enhanced facilities designed to deliver the best experience for guests of all ages.

Our Jamaican Portfolio

Iberostar Beachfront Resorts continues to offer a diverse and world-class complex in **Jamaica**, featuring three distinct resorts tailored to every type of traveler:

- **Iberostar Waves Rose Hall Beach.** (Adults-Only)
- **Iberostar Selection Rose Hall Suites.** (Family oriented)
- **JOIA Rose Hall by Iberostar.** (Adults-Only)

We appreciate your continued partnership and support as we evolve to better serve our guests.

Should you have any immediate questions, please do not hesitate to contact us (nersi.rodriguez@iberostar.com).

Warm regards,

The Iberostar Beachfront Resorts Team

DATE 31/03/2026

