

MESSAGE FROM TOURISM MINISTER

I would like to extend my sincere congratulations to the Runaway Bay HEART Hotel and Training Institute, as it marks the momentous milestone of its 25 th anniversary.

Providing 25 years of outstanding service to any industry is a major and commendable achievement. By bolstering its impressive position in the tourism sector this unique hotel remains Jamaica's single largest training institution of its kind, and has been doing a remarkable job in educating hospitality professionals since 1986.

In addition to the role it plays in providing hightouch service, and training professionals to deliver the highest level of service as well, the Runaway Bay HEART Hotel and Training Institute must also be commended for paying keen attention to the preservation and protection of the environment. As a result, it became the first educational institution in the world to receive the coveted Green Globe environmental certification in 2002, in recognition of its attainment of environmental standards which are consistent with the industry's best practices globally. Over the years the hotel has won many awards and in 2005 it copped the prestigious Carl Faberg Award in the field of Housekeeping. This is yet another outstanding achievement by a small property that has developed a very big reputation in the industry. I would also like to extend special commendation to the management, staff and students of this institution, both past and present. Without them the long list of achievements over the last 25 years would not have been possible. Let me encourage you all to continue to uphold the very high standards that have been maintained over the years. The Ministry of Tourism and all its agencies salute the Runaway Bay HEART Hotel and Training Institute on its 25 th anniversary and remain confident that there are many more years of success and achievements ahead.

The Hon.Edmund C.Bartlett, M.P. Minister of Tourism

